

To: Kuruc, Nick
From: Santiago, Julio R.
Posted: 11/21/97 12:39
Opened: 11/24/97 8:08
Subject: HESS #9350

HI NICK:

HESS 9350 HAS A NSS CONTRACT WITH RJR. HOWEVER PM DISPLAYS ARE SS AT THIS LOCATION. THE P-O-G SENT SHOWS TWO CASH REGISTERS AND THE LOCATION ONLY HAS ONE. OUR APD IS BEHIND A SECURITY GLASS WHILE PM DISPLAYS ARE ON BOTH SIDES OF THE CUSTOMER AREA NEXT TO THE ONLY CASH REGISTER. THE RR HAS BEEN PLACING THE CONTRACT IN COMPLIANCE THINKING THAT HE FOLLOWED-THRU ON THE P-O-G HE RECEIVED. PLEASE ADVISE IF THIS IS WHAT YOU EXPECT AT THIS LOCATION OR IF WE SHOULD DELETE PAYMENT BASED ON OUR NSS CONTRACT GUIDELINES.

MY VM NUMBER IS 69550.

WARM REGARDS,

JULIO

51847 3316